

## CUMULATIVE MONTHLY MANAGEMENT REPORT INSPECTION SECTION

**MONTH:** SEPTEMBER

**YEAR:** 2011

**NUMBER OF INSPECTORS ASSIGNED:** 31

**MANAGERS:** Brenda Thompson

TYPE	NUM	HOURS
SPECIAL	0	0.0
SYS TESTS	5	16.5

ENFORCEMENT		
CORRECTIONS	NOV	RED TAG
23	31	0

TYPE	HOURS
TRAINING	70.75
ADMIN	10.00
OVERTIME	59.00
LEAVE	978.25

INSPECTION AUDITS		CUSTOMER SERVICE	
No. of Insp. Audits	28	# of CS Feedback	27
Passing Audits	28	Excellent/ Good	27
% Passing	100%	% Passing	100%
Goal	90%	Goal	80%
<b>Actual vs Goal + / -</b>	<b>10%</b>	<b>Actual vs Goal + / -</b>	<b>20%</b>

RECOGNITION	
Written	0
Verbal	0

INSPECTION TIMELINESS			
On Time	% On Time	Goal	Actual vs Goal + / -
12911	98.83%	98%	0.83%

	COMM'L	RES'D'L	TOTAL	% TURN DOWNS
TOTAL COMPLETED BUILDING INSPECTIONS	2638	3740	6378	10%
TOTAL COMPLETED ELECTRICAL INSPECTIONS	1597	1304	2901	11%
TOTAL COMPLETED PLUMBING INSPECTIONS	598	1757	2355	10%
TOTAL COMPLETED MECHANICAL INSPECTIONS	479	505	984	11%
TOTAL COMPLETED POOL INSPECTIONS	2	260	262	12%
TOTAL COMPLETED DEMOLITION	1	3	4	0%
TOTAL COMPLETED RIDES	2	0	2	0%
EXPIRED PERMITS NOTIFICATION			178	
<b>GRAND TOTAL OF INSPECTIONS</b>	5317	7569	13064	<b>10%</b>

AVERAGE DAILY COMPLETED INSPECTIONS	622.1
AVERAGE DAILY MANPOWER	25.2
AVERAGE COMPLETED INSPECTIONS PER MAN PER DAY	24.7
NUMBER OF WORK DAYS IN MONTH	21

Returned Tickets	153
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